



## **GENERAL CONDITIONS AND RESERVATION**

The moment a client book the apartment Furnished to the Tourism Agave Cinque Terre, implicitly accepts our terms of contract and claims to have seen and accepted the description of the same considering it suits your needs.

The request for availability is not binding and does not act as a contract neither for the client nor for Agave Cinque Terre.

The booking request represents an order form and therefore binding for the client but not binding for Agave Cinque Terre, on whose part remains free not to accept the booking.

The booking confirmation of L 'Agave Cinque Terre sent to the client is binding for both parties and establishes the drawing up of the booking contract with options.

In the event that the deposit is required signatory, the client must send it within the timeframe specified by the direction of L'Agave Cinque Terre in order that the options are cleared and the booking is definitely confirmed.

To this point Agave Cinque Terre promise to send the client confirmation email, which will be finalized with the contract between the parties.

All reservations must be confirmed by e-mail or fax accepting the cancellation conditions of the structure.

## **TERMS AND CONDITIONS**

Reservations (outside the portal booking.com) becomes binding for Agave Cinque Terre only upon receipt of payment receipt of the deposit. The amount of the deposit and a signatory 'of 30% of the entire stay. When your reservation is confirmed you will receive a confirmation email, you will have to show when checking in at our hotel. This deposit must be paid within 7 (seven) days from the confirmation of availability. After that period, the reservation request will be canceled and the apartment becomes available to other users.

**PAYMENT IN CASH, WILL 'BE MADE UPON GUEST** (excluding the deposit already paid at time of booking). We do not accept credit cards, checks or other payment methods.

Remember that upon arrival each guest will have to show, necessarily, an identity document valid.

Arrivals (check-in):

- From 13.30 to 17.30.

The Customer must inform the property by e-mail or by telephone, the estimated time of arrival to ensure better reception and our presence on arrival.

For arrivals after 17.30 and not communicated to the structure, will not be guaranteed the presence of staff and may incur an increase in price.

- From 15:00 to 19:00, in the case of late check-out (the time necessary to enable the preparation to the best of structure).

Departures (check-out):

The day of departure the Check-Out must be made by 10:00, not to cause inconvenience to guests later. Any significant delay prompted the cost of an additional night.

Pets: In house pets are not allowed.

Additional costs:

## **TOURISTS TAX**

Starting from the 01 th of March 2015 the Municipality of Vernazza Has established the tourists tax with city council resolution nr. 12 of 07/08/2014:

1. Art. 4, the tax amounts to 1,00 Euro per Person for the first 3 days of stay
2. Art. 3; the minors up to 10 years old and Drivers and attendants for tourist groups are exempt.

As a General there are no additional costs, so the price quoted is the use of the entire structure and all related services, nevertheless compared to the provisions in paragraph extraordinary costs could be counted at the end of the stay.

### **" LIABILITY OF LESSEE "**

Lessee is responsible for the entire period of the stay, the structure and its contents, and services related to it, any damage must be reported to the landlord and compensated. Theft and / or intentional damage will be immediately reported to the competent authority.

The owner / landlord does not assume responsibility for accidents to persons or property, arising from intentional or negligent behavior.

### **WITHDRAWAL**

In case of a cancellation at or after the end of days 7 (seven) of the arrival date, the Agave Five lands shall be entitled to deduction of 100% of the deposit.

### **RULES 'OF PAYMENT**

The credit of the deposit must be sent through a BANK in EURO to our bank account using the following data:

BANK / BANK: CREDIT AGRICOLE Carispezia

ABI: 06030

CAB: 10726

C / C: 465556/08

IBAN: IT44R0603010726000046555608

SWIFT / BIC CODE: CRFIIT2S354

HOLDER / HOLDER: BORDONE IN

Send the notification of payment or via email [agavecorniglia@libero.it](mailto:agavecorniglia@libero.it) or by fax at (+39) 0187 736 799 (the reservation becomes binding for us only upon receipt of such notification).

The balance of the price of living, net of the amount of the deposit must be paid by cash on arrival at our facility.

Except as provided in paragraph "Liability of Lessee", which we refer.

### **GENERAL INFORMATION PRIVACY**

This page describes how to manage the site in relation to the processing of personal data of users who use it.

This notice is given pursuant to art. 13 of Legislative Decree. N. 196/2003 - Code regarding the protection of personal data to those who interact with the web services offered by this site for the protection of personal data accessible electronically from the address: <http://www.cinquetterre-holiday.com> is the home page of the official website of Agave furnished apartment tourist use.

### **"OWNER" AND "RESPONSIBLE" FOR THE**

Following consultation of this site may be processed data on persons identified or identifiable.

The owner of their treatment is Agave, located in Via Navy, NR. 49 19100 Corniglia (SP) - Cod. Fisc. -----.

The person responsible for their management is Mr.. In the drone, which has its headquarters in Via della Marina, Nr. 49, 19018 Corniglia (SP), as authorized by the rental of accommodation type "Apartment Furnished tourist use" nr. Protocol 0048493 of 07/09/2012 issued by the Region of Liguria - Province of La Spezia, assumed to nr. Prot. 3552 dated 03.10.2012 by the City of Vernazza.

### **INFORMATION REGARDING SAFETY / PRIVACY**

The Agave, owner of the data collected through the website <http://www.cinqueterre-holiday.com>, deals with your personal data very seriously. These data requests regarding information, availability or bookings, in order to be able to offer a professional and efficient service, will not be disclosed to third parties except that of our professional consultants who work within the company management, will be used exclusively to purpose of completing bookings and giving commercial information of Agave furnished apartment for tourist use.

In accordance with European legislation, The Agave adheres to strict security procedures in the processing of personal data, in order to prevent misuse of the same, arising from any unauthorized access.

#### **NAVIGATION DATA**

The computer systems and software procedures for running this web site acquire, during their normal operation, some personal data whose transmission is implicit in the communication protocols of the Internet.

This information is not collected to be associated with identified, but by their very nature could, through processing and association with data held by third parties, to identify users.

This category of data includes IP addresses or domain names of computers used by users connecting to the site, URI (Uniform Resource Identifier) of the resources requested, the time of the request, the method used to submit the request to the server, the size of the file obtained in reply, the numerical code indicating the status of the response from the server (successful, error, etc.) and other parameters regarding the operating system and computer environment.

These data are used only to obtain anonymous statistical information on the site and to ensure proper operation. The data could be used to ascertain responsibility in case of computer crimes against the site.

#### **DATA PROVIDED BY VOLUNTARILY**

The optional, explicit and voluntary e-mail addresses listed on this website entails the subsequent acquisition of the sender, necessary to respond to requests, and any other personal data included in the message.

The processing of these data in order to send commercial proposals will only and exclusively, with explicit informed by the data.

Specific summary information will be provided or displayed in the pages of the site.

#### **USE OF COOKIES**

No personal user data is acquired from the site.

We do not use cookies to transmit information of a personal nature, nor are used cd cookies of any kind, or systems for tracking users.

The use of SO-CALLED session cookies (which are not permanently stored on the user's computer and disappear when the browser is closed) is strictly limited to the transmission of session identifiers (consisting of random numbers generated by the server) necessary to enable a safe and efficient site.

THE SO-CALLED Session cookies used in this site avoid the use of other technologies that could compromise the privacy of the users and not allow the acquisition of personal identification data.

#### **VERIFICATION OF PERSONAL DATA**

You always have the right to check your personal data stored in our system. You can request your personal data by email to [agavecorniglia@libero.it](mailto:agavecorniglia@libero.it). In the subject line of your email "request verification of my personal data".

If your personal data is incorrect, we will change it upon your request. You can ask Agave removal of your personal data from its database by sending an email to the above address. For any suggestions or clarifications on security conditions, send an email to: [agavecorniglia@libero.it](mailto:agavecorniglia@libero.it).